



Northern
Territory
Government

DEPARTMENT OF HOUSING

Acronyms

Acronyms

AAPA	Aboriginal Area Protection Authority
ABA	Acceptable Behaviour Agreement
ABS	Australian Bureau of Statistics
AD	Alliance Designers
ADF	Aboriginal Development Foundation
AFC	Approved for Construction
AG	Australian Government
AGEST	Australian Government Employees Superannuation Trust
AHIRS	Aboriginal Housing Information and Referral Service is governed by the ASAUHA
ASAUHA	Alice Springs Aboriginal Urban Housing Association
AHL	Agency Head Lease
AHRP	Aboriginal Housing Rental Program
AHURI	Australian Housing Urban Research Institute
AIHW	Australian Institute Health & Welfare
AIS	Aboriginal Interpreter Services
ALC	Anindilyakawa Land Council
AMO	Asset Management Officer
AMS	Asset Management System
AMSANT	Aboriginal Medical Services Alliance of the Northern Territory
AOA	Assistance for Older Australians
APARCE	Advocacy, Policy and Research Coordination & Evaluation
ARIA	Australian Remote Indigenous Accommodation
ASB	Antisocial Behaviour
ASTC	Alice Springs Town Council
ATOA	Accountable Officer's Trust Account
ATO	Australian Tax Office
ATP	Agreement To Pay
ATSIC	Aboriginal and Torres Strait Islander Commission
AT SIS	Aboriginal and Torres Strait Islander Services

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AVO	Australian Valuation Office
BAMS	Building and Maintenance Systems
BAS	Business Analysis Systems
BBF	Building Better Futures
BER	Beyond Economic Repair
BOM	Board of Management
BPHMM	Best Practice Housing Management Model
BPM	Business Process Map
BS	Business Systems
BSS	Business Systems Services
CAAPS	Council for Aboriginal Alcohol Program Services
CCC	Corporate Credit Card
CDEP	Community Development Employment Program
CDO	Community Development Officer
CDU	Charles Darwin University
CDS	Central Desert Shire
CEO	Chief Executive Officer
CFO	Chief Financial Officer
CHINS	Community Housing and Infrastructure Needs Survey
CHIP	Community Housing and Infrastructure Program
CHO	Community Housing Officer
CIAS	Community Information Access Systems
CIO	Chief Information Officers
COAG	Council of Australian Governments
COB	Close Of Business
CLC	Central Lands Council
CPI	Consumer Price Index
CPS	Cash Processing System
CRA	Commonwealth Rent Assistance
CRE	Corporate Real Estate
CRN	Centrelink's Customer Reference Number

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CSHA	Commonwealth State Housing Agreement
CSM	Client Services Manager
CSO	Community Service Obligations
CSWG	Community Safety Working Group
CWA	Community Welfare Act (NT)
DBE	Department of Business and Employment
DCC	Darwin City Council
DCDSCA	Department Community Development Sport and Cultural Affairs
DCIS	Department of Corporate and Information Services
DET	Department of Education and Training
DEST	Department of Employment Science and Technology
DEWR	Department of Employment and Workplace Relations
DFCS	Department of Family and Community Services
DFISA	Defence Force Income Support Allowance
DHCS	Department of Health and Community Services
DHR&CA	Darwin Human Resource & Computer Academy
DHsg	Department of Housing
DIAC	Department of Immigration and Citizenship
DLGH	Department of Local Government Housing
DoJ	Department Of Justice
DPI	Department of Planning and Infrastructure
DTL	Direct Tenancy Lease
DTP	Damage to Property
EASA	Employee Assistance Service Australia
ED	Executive Director
EEO	Equal Employment Opportunity
EIS	Employment Incentive Scheme
ELT	Executive Leadership Team
EO	Executive Officer
EPASS	Electronic Passport
FAA	Financial Assistance Act – Local Government

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FBT	Fringe Benefits Tax
FCM	Financial Case Management
FCS	Family and Community Services
FHCSIA	Families, Housing, Community Services and Indigenous Affairs
FHBH	Fixing Housing for Better Health
FTB	Family Tax Benefit
GAS	Government Accounting System
GBM	Government Business Managers
GEH	Government Employee Housing
GM	General Manager
GRAD	Grants Registration and Assessment Database
GST	Goods and Services Tax
HAF	Housing Affordability Fund
HDA	High Duties Allowance
HIHI	Healthy Indigenous Housing Initiatives
HLT	Housing Leadership Team
HM	Housing Manager
HMAC	Housing Ministers Advisory Committee
HMC	Housing Ministers Conference
HR	Human Resources
HRG	Housing Reference Group
HWG	Housing Working Group
ICC	Indigenous Coordination Centre
ICHO's	Indigenous Community Housing Organisations
ICHO	Indigenous Community Housing Office
ICLO	Indigenous Client Liaison Officer
ICMS	Integrated Case Management Services
ICS	Income Confirmation Service
IES	Indigenous Essential Services
IECDS	Indigenous Employment and Career Development Strategy

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IHA	Indigenous Housing Association in Darwin
IHANT	Indigenous Housing Authority of the Northern Territory
IHAS	Indigenous Housing Advisory Service – in Katherine is called Lerrluk and the service provider is Kalano Community Association
IHIA	Indigenous Housing and Infrastructure Agreement
IHMIS	Indigenous Housing Management Improvement System
ILIS	Integrated Land Information System
IT	Information Technology
JAQ	Job Analysis Questionnaire
JES	Job Evaluation System
JCAC	Jalalikari Council Aboriginal Corporation
JD	Job Description
JSC	Joint Steering Committee
JTDA	Jabiru Town Development Authority
KABC	Keep Australia Beautiful Council (NT)
KCA	Kalano Community Association – delivers the living skills program in Katherine
KPI	Key Performance Indicators
LA Briefs	Legislative Assembly Briefs
L&D	Learning & Development
LG	Local Government
LNAC	Larrakia National Aboriginal Corporation
LSP	Life Skills Program
LUSP	Land Use Structure Plan
MCATSA	Ministerial Council on Aboriginal and Torres Strait Islander Affairs
MDR	Maximum Dwelling Rent
MLO	Media Liaison Officer
MoU	Memorandum Of Understanding
MRDR	Maximum Rebated Dwelling Rents
MSFW	Management Skills For Women
NAAH	National Approach of Affordable Housing
NAALAS	North Australian Aboriginal Legal Aid Service
NAHA	National Affordable Housing Agreement

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NAHS	National Aboriginal Health Strategy
NDRA	National Disaster Relief Arrangements
NHDAMG	National Housing Data Agreement Management Group
NIHIIC	National Indigenous Housing Information Implementation Committee
NIHG	National Indigenous Housing Guide
NIRA	National Indigenous Reform Agreement
NLC	Northern Land Council
NOW	New Opportunities for Women
NPARIH	National Partnership Agreement Remote Indigenous Housing
NRAS	National Rental Affordability Scheme
NRETAS	Natural Resources, Environment, The Arts and Sport
NT	Northern Territory
NTETA	Northern Territory Employment and Training Authority
NTG	Northern Territory Government
NTGC	Northern Territory Grants Commission
NTL	Northern Territory Library
NTNER	Northern Territory National Emergency Rescue
NTNER	Northern Territory National Emergency Response Act 2007 (Cth)
NTPFES	Northern Territory Police Fire and Emergency Services
NTPS	Northern Territory Public Service
OAD	Office of Aboriginal Development
OCPE	Office of the Commissioner of Public Employment
OH&S	Occupational Health and Safety
OID	Occupancy Information Document
PAWA	Power And Water Authority
PC	Primary Client
PC	Performance Criteria
PCR	Property Condition Report
PD	Program Director
PDF	Portable Document Format
PDP	Personal Development Plan

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PHAM	Public Housing Appeals Mechanism
PHL	Private Head Lease
PHSO	Public Housing Safety Officer
PHSS	Public Housing Safety Strategy
PIAP	Personal Information Access Policy
PIPS	Personal Information and Payroll System
PMP	Professional Management Program
PoI	Proof of Income
PoI	Proof of Identity
PP&E	Performance Planning and Evaluation
PPP	Personal Performance Program
PSM	Public Safety Model
PSMC	Public Sector Management Course
PSMP	Public Sector Management Program
PSS	Public Sector Superannuation
PWC	Power Water Corporation
QA	Quality Assurance
R&M	Repairs and Maintenance
RACF	Resource Access Control Facility
RADAC	Reform and Development Advisory Committee
RADA	Reform and Development Agenda
RAMP	Remote Area Management Program
RDS	Rental Deduction Scheme
REI	Remote Electronic Input
RHAP	Regional Homelessness Action Plan
RHDC's	Remote Housing Development Framework
RHRU	Remote Housing Reform Unit
RTA	Residential Tenancy Act
RTO	Regional Training Organisation
RWDS	Remote Workforce Development Strategy
SAAP	Supported Accommodation Assistance Program

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SALT	Strategic Alliance Leadership Team
SCE	Significant Capital Repair
SCIH	Standing Committee on Indigenous Housing
SCO	Staff Contact Officer
SD	Service Development
SDO	Senior Director of Operations
SIHIP	Strategic Indigenous Housing Infrastructure Program
SLA	Service Level Agreement
SLAP	Service Land Availability Program
TAFE	Technical and Further Education
TALC	Territory Anti-Litter Committee
TCG	Tasking and Co-ordination Groups
TDC	Training Development Cell
TFN	Tax File Number
THAM	Territory Housing Appeals Mechanism
THBS	Territory Housing Business Systems
TILC	Tiwi Island Land Council
TIO	Territory Insurance Office
TITEB	Tiwi Island Training and Employment Board
TLCS	Team Leader Client Services
TM	Tenancy Manager
TMS	Tenancy Management System
TO	Traditional Owner
TQ	Technical Query
TR	Tenant Responsibility
TRIM	Tower Records & Information Management
TRIPS	Travel Request Information Processing Systems
TSO	Time Share Option
TSP	Tenancy Sustainability Program
UCA	Union Collective Agreement
UCLA	Urban Community Living Area

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VCES	Veterans Children’s Education Scheme Payments
VET	Vocational Education & Training
WoG	Whole of Government

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