

Paying rent for your house fact sheet

Paying rent is an essential part of your tenancy agreement. Tenants who pay their rent on time avoid having a rent debt.

The department will let you know your rent amount, including if you are eligible for a rental rebate.

How to pay your rent

The department offers services where you can set up automatic payments for your rent. These services do not cost anything to set up. The department can help you set up the following services:

Rent Deduction Scheme – if you are receiving a pension from Centrelink, you can sign up to the Rent Deduction Scheme. Centrelink will then pay your rent to the department direct from your pension.

Income Management Deductions – you can pay your rent from your income managed money. Centrelink will pay your rent to the department direct from your income management.

Direct Debit Request – the department can help you set up regular rent payments from your bank account. The department will receive your rent direct from the bank account you nominate.

You can also make your regular rent payments through the following:

Post Billpay – You can pay your regular rent in person at any post office. You will need to reference your rent account number.

In person – You can pay your regular rent in person at your local Housing office.

Direct deductions to the department - You can set up your own money transfers from your bank account. If you need help, you can speak to your financial institution to do this.

You can make direct payments to:



Account name

Department of Housing and Community Development

BSB **Account number**
085 461 512 610 006

Reference

Please include your rent account number for all transfers.

Missing a rent payment

The department will let you know if you are behind in your rent.

Talk to the department before you stop paying rent or change the amount you pay. Also talk to the department as soon as possible if you are unable to pay your rent.

It is important that you and the department work together to avoid you getting behind in your rent.

What do I do if I move?

You should talk to your local Housing office about your rent if you plan to move out of public housing.

Where can I get more information?

Contact your local Housing office:

Greater Darwin	8999 8814
Nhulunbuy	8987 0533
Arafura Region	8995 5122
Tennant Creek	8962 4497
Katherine	8973 8513
Palmerston	8999 4767
Alice Springs	8951 5344

Or visit the website nt.gov.au