

Paying rent for your house

Paying rent is an essential part of your tenancy agreement in public housing. Tenants who pay their rent on time avoid having a rent debt. The Department will let you know your rent amount, including if you are eligible for a rental rebate.

How to pay your rent

The Department offers services where you can set up automatic payments for your rent. You do not have to pay to set up these services.

The Department can help you set up rent payments from the following:

Rent Deduction Scheme

If you are receiving a pension from Centrelink, you can sign up to the Rent Deduction Scheme. Centrelink will then pay your rent to the Department direct from your pension.

Income Management Deductions

You can pay your rent from your income managed money. Centrelink will pay your rent to the Department direct from your income management.

Direct Debit Request

The Department can help you set up regular rent payments from your bank account. The Department will receive your rent direct from the bank account you nominate.

You can also make your regular rent payments through the following:

In person

You can pay your regular rent in person at your local Housing office.

Direct deductions to the Department

You can set up your own money transfers from your bank account. If you need help, you can speak to your financial institution to do this.

Direct payments can be made to:

Account name: Department of Territory Families, Housing and Communities

BSB: 085 461

Account number: 512 610 006

It is important to include your rent account number for all transfers. This will help the Department know what account the money is going to.

Post Billpay

You can pay your regular rent in person at any post office. You will need to reference your rent account number.

Missing a rent payment

The Department will let you know if you are behind in your rent.

Talk to the Department before you stop paying rent or change the amount you pay. Also talk to the Department as soon as possible if you are unable to pay your rent.

It is important that you and the Department work together to avoid you getting behind in your rent.

What do I do if I move?

You should talk to your local Housing office about your rent if you plan to move out of public housing.

Where can I find more information?

To find out more, visit the website nt.gov.au or contact your local Housing office:

Greater Darwin	(08) 8999 8814
Palmerston	(08) 8999 4767
Katherine	(08) 8973 8513
Tennant Creek	(08) 8962 4497
Nhulunbuy	(08) 8987 0533
Arafura Region	(08) 8995 5122
Alice Springs	(08) 8951 5344