

Information for Health Professionals

Why we ask for health information

Every year thousands of people in the Top End apply for a variety of services from the Department of Housing and Community Development.

To ensure that the department provides the most appropriate services we may ask for information regarding a variety of aspects of their lives.

This usually includes information about a person's social and economic circumstances, vulnerability and physical and mental health. This is particularly important when a person's circumstances or a health condition puts them at risk of homelessness or means they will require housing with special accessibility or alterations.

Minimum required information

Without the required information about a person's circumstances the department is unable to make a full and proper assessment of an applicant/tenant's need. The letter you write must provide evidence of the applicant/tenant's requirements.

The below is a list of the minimum information the department requires when assessing an applicant/tenant's need.

- How long you have treated the applicant/tenant for; and
- The condition the applicant/tenant has and the estimated length of time you expect this to last, i.e. is this a lifelong condition or is the applicant/tenant expected to recover?; and
- How the lack of housing impacts the applicant/tenant's health or wellbeing; and
- The specific impact the provision of housing will have on the applicant/tenant; and

- What alterations or additions may be required to accommodate the applicant/tenant's condition; and
- Authorisation from the applicant/tenant that you may share this information with the department.
- A declaration of any real or perceived conflict of interest.

The department will only accept letters of support that:

- Details the applicant/tenant's full name and date of birth; and
- Is typed or written on an official letterhead of a recognised professional agency or practitioner; and
- Is legible if handwritten.

Where can I get more information?

For more information contact your local housing office:

Greater Darwin	(08) 8999 8814
Nhulunbuy	(08) 8987 0533
Tennant Creek	(08) 8962 4497
Katherine	(08) 8973 8513
Alice Springs	(08) 8951 5344
Palmerston	(08) 8999 4767

Visit www.nt.gov.au.